

**Information Services Department**  
**Agenda**  
**March 20<sup>th</sup>, 2008**  
**9.30-11.00 am**

1. Approval of Agenda
2. Minutes
  - February 15, 2008
3. Business Arising from Minutes
4. Outstanding Business
5. New Business
  - RefWorks: deleting of accounts
  - Desk signs notifying users to approach Circ Desk when Ref Desk closed
  - E-Resources Policy Document
6. Reports
  - Progress report on the Reference Services Review Report
7. Around the Table

Next meeting: April 18<sup>st</sup>, 2008 – 9.30-11.00am